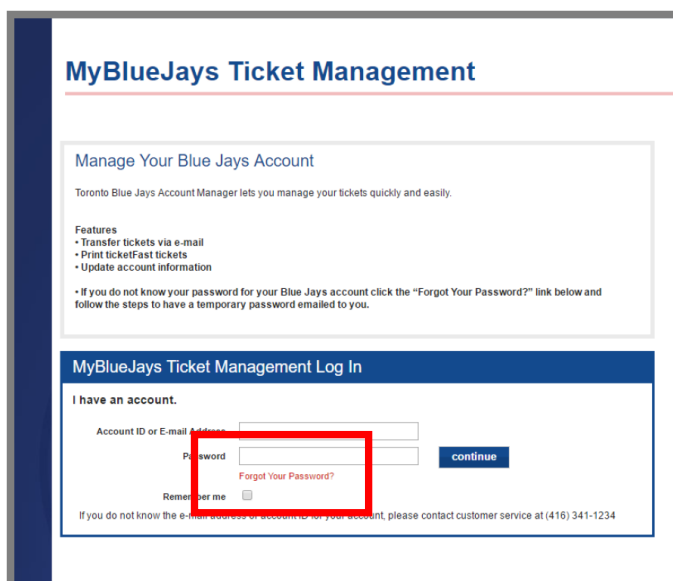


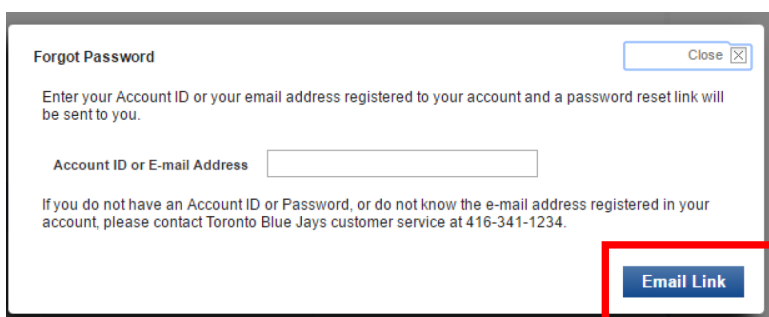


# HOW DO I RESET MY PASSWORD?

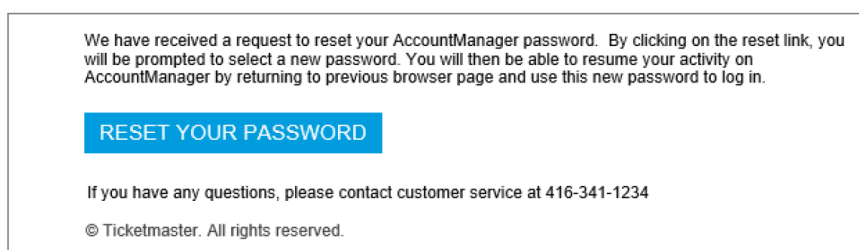
1. Click “Forgot Password” on your *MyBlueJays* home page.
2. On the *MyBlueJays* Ticket Management page that opens, click “Forgot Password” once more.



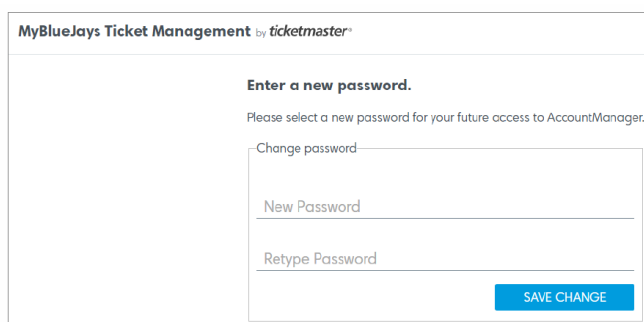
3. Enter the email address associated with your *MyBlueJays* account and click “Email Link”.



4. You will receive an email to reset your password that looks like the one below. In the email, click “Reset Your Password”.



5. A window that looks like the one below will open, asking you for your new password. Enter and confirm your new password, and click “Save Change”.



6. Go back to the *MyBlueJays* log in page, and enter your Account ID/email and your new password to log in.

